

LIFETIME PRODUCT REPLACEMENT POLICY FOR MENTOR® BREAST IMPLANTS

Mentor will offer free replacement of its breast implants that experience rupture/deflation due to loss of shell or valve integrity during the lifetime of the patient-recipient upon request. Requests for replacement product should be made by the patient's surgeon to the local Mentor representative. Mentor will then provide a replacement product free of charge. To take advantage of this policy, any MENTOR® breast implants so replaced must be returned to Mentor and shall then become the property of Mentor.

This replacement policy is limited to replacement of the MENTOR® breast implants and Mentor shall not be responsible for any incidental or consequential damages of any kind, directly or indirectly, arising from the use of this product, including without limitation, medical, surgical and hospital costs or the reimbursement for the cost of breast implants not manufactured by Mentor. This replacement policy shall only be effective provided that Mentor manufactures breast implants at the time the request for replacement is made. This policy is not a warranty or guarantee. Mentor expressly disclaims all warranties, whether express or implied by operation of law or otherwise, whether written or oral, including without limitation, any implied warranties of merchantability, fitness, or design. Mentor shall have no responsibility for any statements or representations, whether oral or written, made by any other person or entity.

Mentor makes no representation as to the life expectancy of a breast implant. There are conditions which may cause these devices to wear out or malfunction and require replacement. These devices should not be considered lifetime implants.

Lifetime Replacement Policy for MENTOR® Breast Implants (Gel & Saline)

